

African Communities Action Group

ROLE MATRIX

| African Communities Action Group | Sudanese Elders Committee | Community agency | Child Safety staff | Toowoomba Police | Workshop participant |
|---|---|---|--|--|---|
| 1 Define ACAG Terms of Reference | 1 Agree on operating guidelines | 1 Understand the Protocol | 1 Understand the Protocol | 1 Understand the Protocol | 1 Find suitable workshop module |
| 2 Developing an annual calendar of training agencies | 2 Respond to the Protocol | 2 Manage workshop venues | 2 Build knowledge of Sudanese culture | 2 Gain knowledge of Sudanese culture | 2 Deal with family issues in the home |
| 3 Securing training venues | 3 Promote workshops in the community | 3 Find suitably trained facilitators | 3 Undertake training in using interpreters | 3 Access the Elders when needed | 3 Understand the Protocol and the Elders role |
| 4 Maintaining a list of current trainers | 4 Increase support from other Elders | 4 Increase liaison with the Elders | 4 Consult with the Elders | 4 Understand Child Safety legislation | 4 Know when and how to contact the Elders |
| 5 Marketing modules to agencies | 5 Refer families to workshops | 5 Refer clients to agencies after training | 5 Find suitable method for Elders to provide cultural advice | 5 Undertake training in using interpreters | 5 Understand Child Safety issues |
| 6 Negotiating modules implementation with agencies | 6 Provide cultural advice to Child Safety (impact of an investigation, child placement and reunification to the Department of Safety) | 6 Secure the use of interpreters | 6 Use the Elders in staff training | 6 Respond to reviewing the Protocol | 6 Increase knowledge of Police role |
| 7 Facilitating cross-cultural and interpreter training for agencies | 7 Provide cultural advice to workshop facilitators | 7 Respond to client confidentiality | 7 Respond to reviewing the Protocol | | 7 Find suitable agencies |
| 8 Advising agencies on module content and delivery | 8 Maintain updated list of Elders contact details | 8 Negotiate joint module delivery with another agency | 8 Find suitable training materials when requested | | 8 Understand confidentiality in workshops |
| 9 Supporting identification and engagement of participants | 9 Undergo training with Child Safety and other workers | 9 Recruit participants | | | |
| | | 10 Help ACAG with calendar of training | | | |
| | | 11 Provide module materials to facilitators | | | |

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|--|--|--|--------------------|------------------|----------------------|
| <p>10 Increasing agencies contact with the Sudanese Community Elders</p> <p>11 Helping Elders promote the modules</p> <p>12 Helping Elders maintain an updated list of their contacts</p> <p>13 Responding to training needs identified during training delivery</p> | <p>10 Review Protocols every 12 months</p> <p>11 Understand client confidentiality needs</p> | <p>12 Manage child care arrangements</p> <p>13 Refer Sudanese client to appropriate module</p> <p>14 Advertise workshop events</p> | | | |